



december 2016

POLICY DECLARATION

QUALITY – ENVIRONMENT – SAFETY and WELFARE

Focus and scope

SCANFOR is committed to maintain a permanent and strong position as a forwarder by achieving a positive reputation so that **SCANFOR** stands for :

- the specialist for accompanied and unaccompanied transport from southern Europe to northern Europe and vice versa,
- a solid and reliable service,
- a safe and environmentally conscious company.

The achievement of this objective and the constant follow up of this is not possible without meeting the specific needs of our customers on quality, environment, safety and competitiveness.

Quality

SCANFOR commits itself to optimize and maintain a quality system according to the ISO 9001:2015 guidelines.

This requires that all employees of the company act with a customer-oriented approach, so that a maximum efficiency will be achieved without compromising the efficiency, quality and safety of the service and this with the most economical use of personnel and resources.

The objective is to achieve and continue the quality system based on a personalized service that meets the explicit and implicit expectations of the customers.

Environment

SCANFOR commits itself to optimize and maintain an environmental management system according to the ISO 14001:2015 guidelines.

Care for the environment is integrated into the daily activities where **SCANFOR** wants

- to avoid environmental pollution,
- to limit the environmental impact of the activities taking into account a balance between energy, ecology and economy,
- to adjust the environmental policy based on continuous monitoring all kinds of emissions resulting from the activities,
- to respect the customer and third-party environmental requirements.

Safety and Welfare

SCANFOR commits itself on safety and health, quality and environment by

- creating safe and healthy workplaces,
- increasing the safety awareness of employees,
- prevention of accidents and environmental incidents,
- ensuring the safety and health of the employees, subcontractors, neighboring businesses, residents and any other persons who come into contact with the activities developed by **SCANFOR**,
- expecting that the drivers of the carriers, as part of the mandatory 35 h continuous training, follow the BBS module (BBS = Behaviour Based Safety).

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SQAS (Safety and Quality Assessment Systems)

- SQAS is an assessment system that has been developed by the chemical industry to determine whether the logistic service provider meets the requirements with regard to the organization, quality, safety and environment.
- to meet the expectations of the customers of the chemical industry, but also to draw conclusions and to make improvements in the areas of quality, environment, safety and welfare **SCANFOR** is reviewed every 3 years by an by CEFIC (The European Chemical Industry Council) approved external auditor.
- the results of this audit will be used with the aim to improve continuously.

Laws and regulations

Achieving the objectives and meet the requirements of the customers of **SCANFOR** will not waive the responsibility to comply with the requirements of laws and regulations that apply to the organization.

Evaluation and improve continuously

SCANFOR commits itself

- to evaluate at least 1x per year the quality and the environmental management system and also the safety and security system, either through internal audits and either by an external audit,
- to have every 3 years a SQAS assessment resulting to a detailed report on which measures can be taken to improve or to take corrective actions,
- to have as a result that these internal and external ISO audits as well as the SQAS assessment are used to draw up new targets aiming at continuous improvement of procedures, working methods and systems.

Informing the policy declaration

This policy declaration

- will be communicated to the employees of **SCANFOR**,
- will be handed over to ever new employee when he starts working,
- remains available for consultation on the servers as documented information,
- will be communicated to all stakeholders through publication in the **SCANFOR** website (www.scanfor.eu)

Marc Mertens
Chairman of the Board
23/12/2016

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